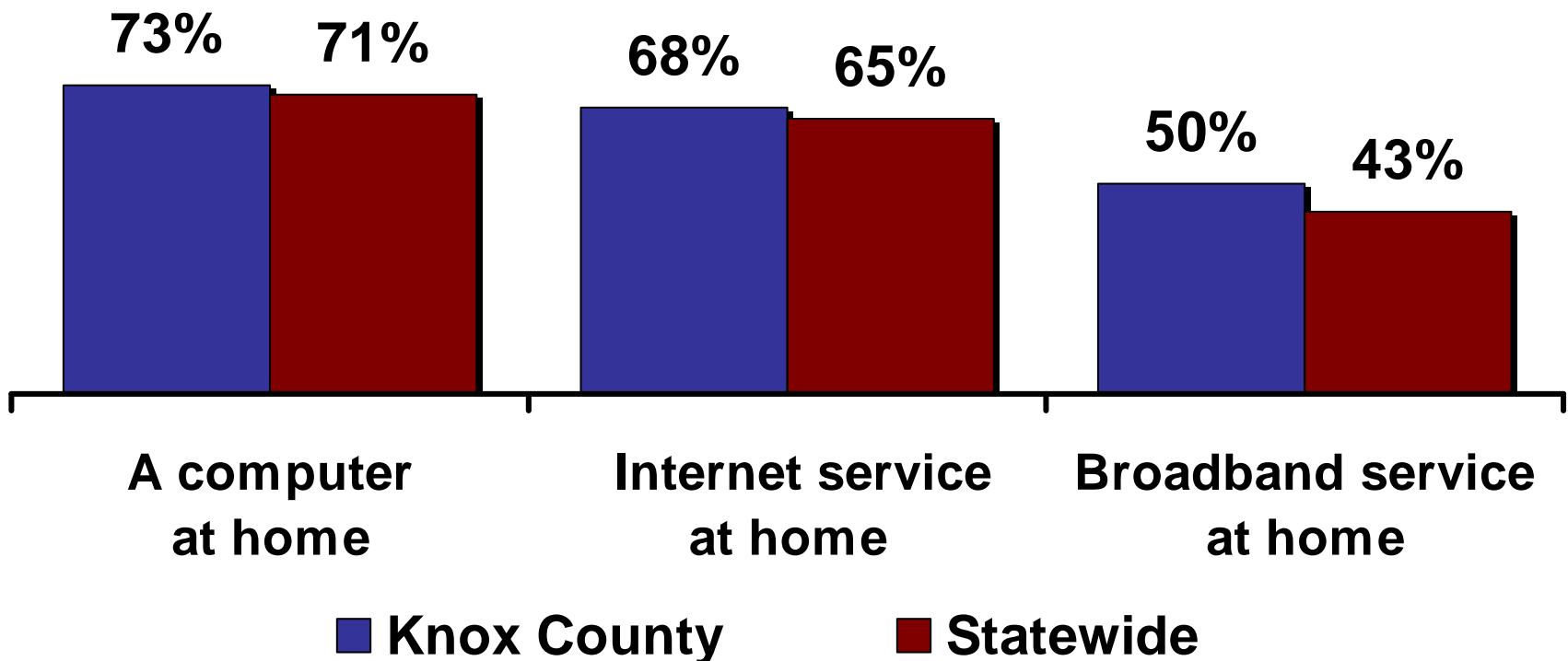




2007 Connected Tennessee Consumer Technology Assessment for Knox County, Tennessee

Residential Technology Assessment for Knox County

Percent of residents who have:

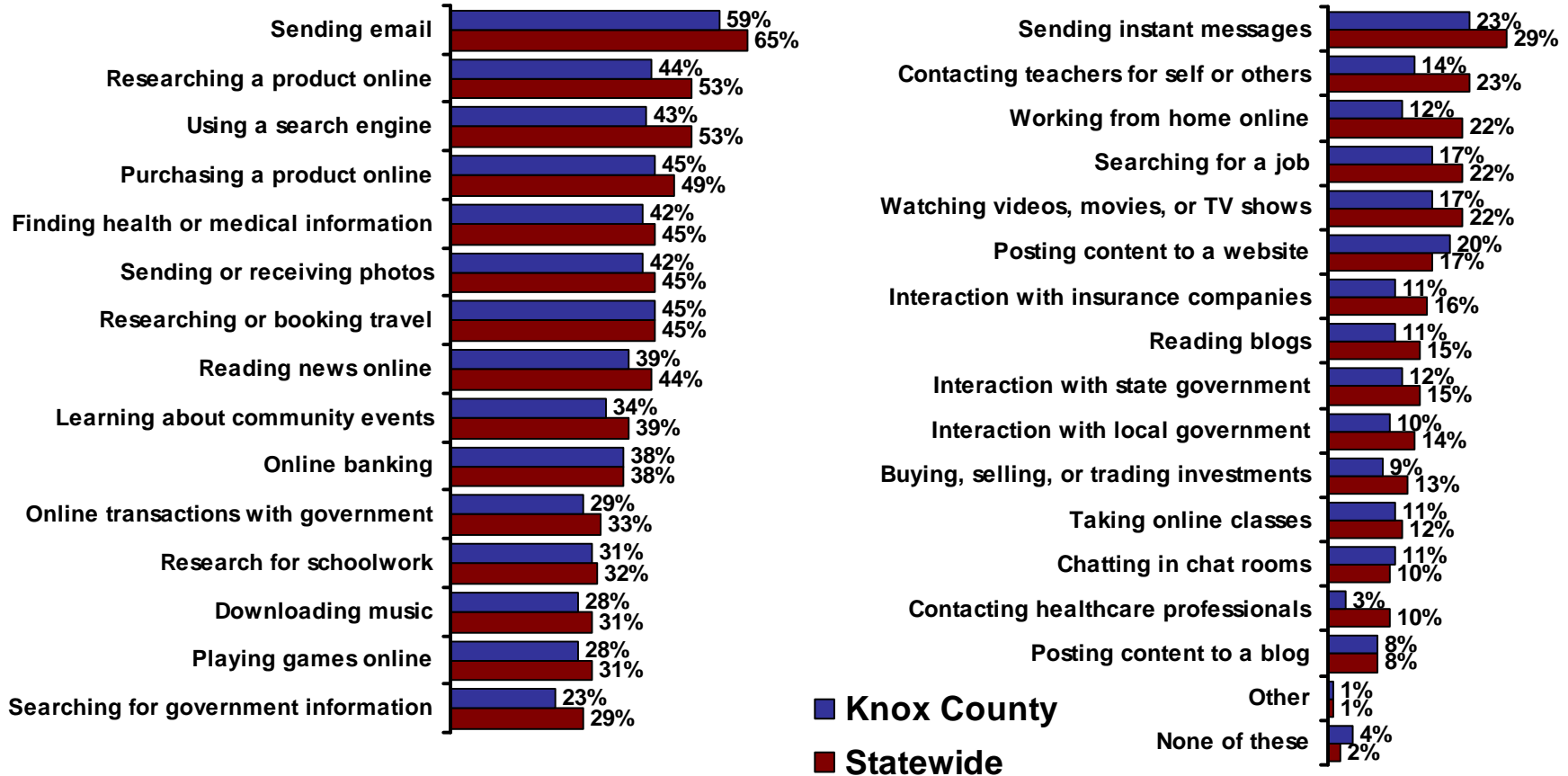


(n = 101 Knox County residents, weighted by age and gender)

Source: 2007 Connected Tennessee Residential Technology Assessment

Internet Applications Used by Knox County Residents

Percent of residents who access the Internet and say they use the following applications:

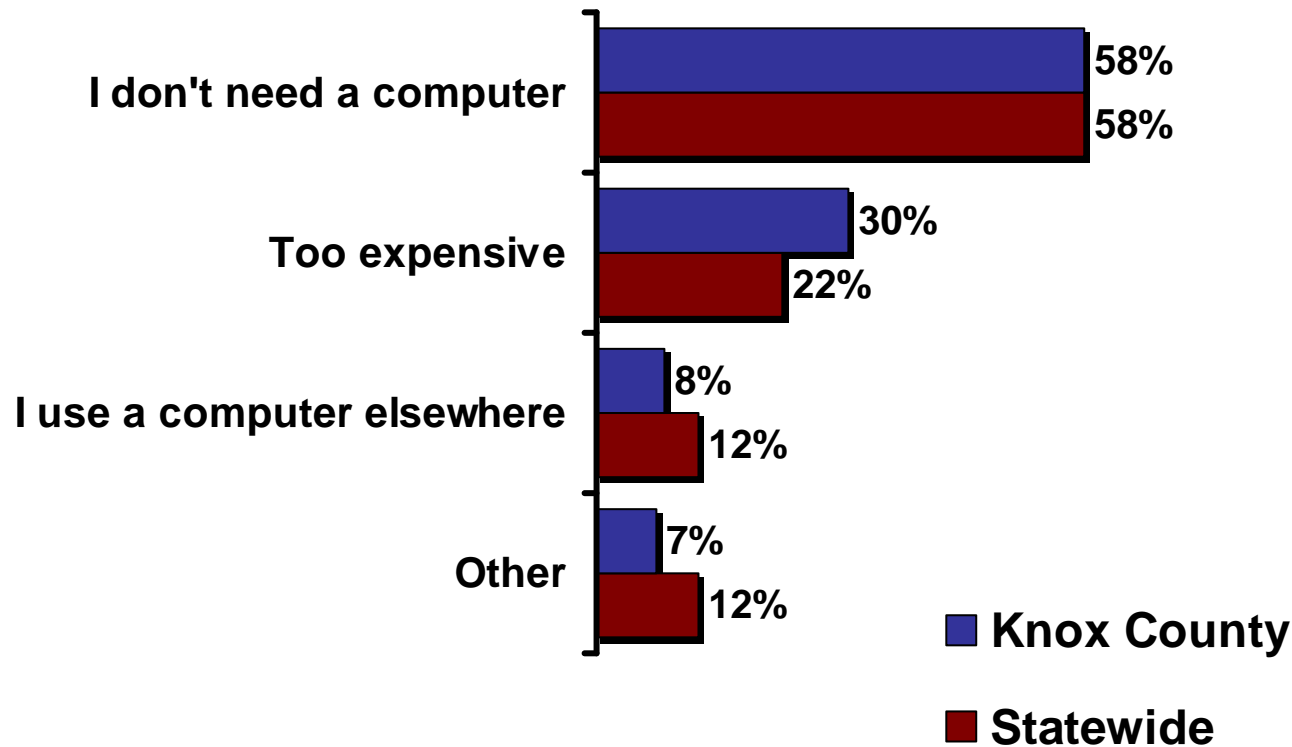


Q: Which of the following activities do you conduct on the Internet?
(n = 75 Knox County residents who access the Internet, weighted by age and gender)

Source: 2007 Connected Tennessee Residential Technology Assessment

Barriers to Computer Ownership

Why Knox County residents do not own a computer:



Q: Why don't you have a computer at home?

(n = 27 Knox County residents with no computer at home, weighted by age and gender)

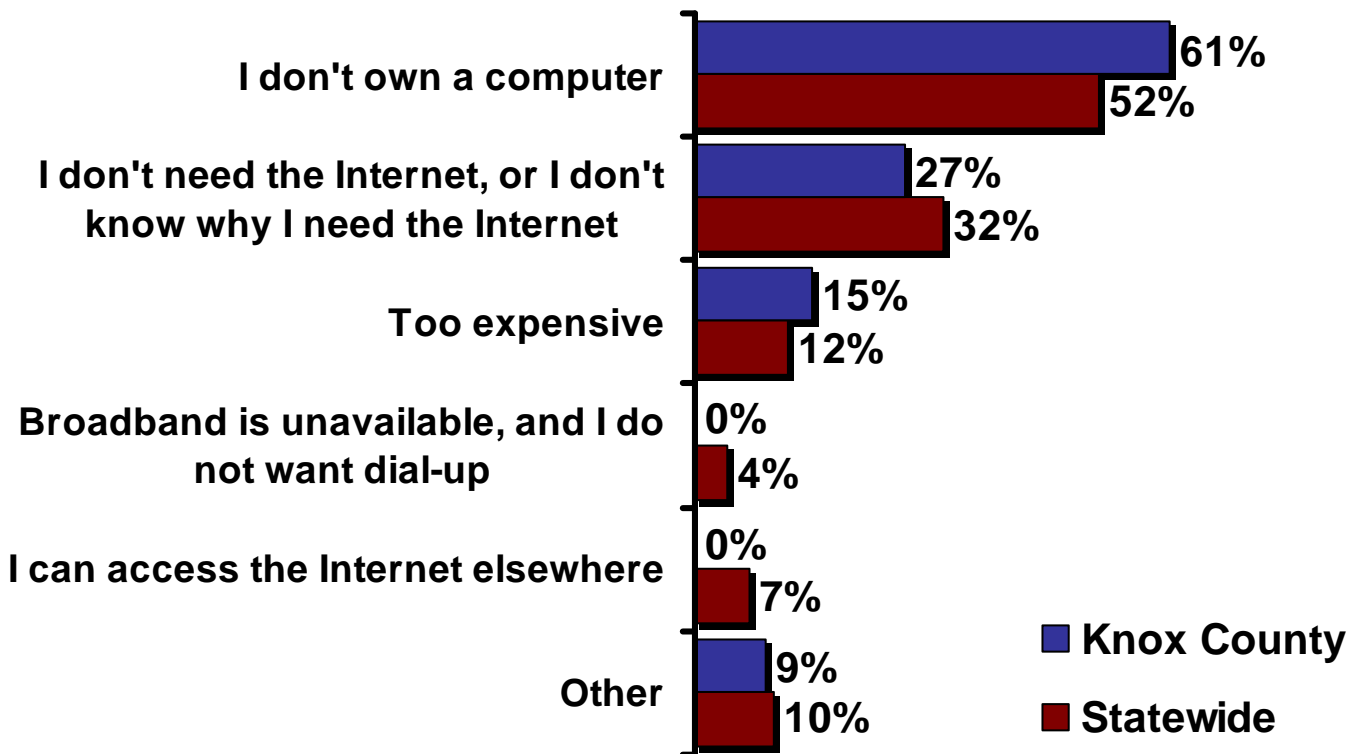
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Barriers to Internet Adoption

Why Knox County residents do not have an Internet connection at home:



Q: Why don't you subscribe to the Internet at home?

(n = 33 Knox County residents with no Internet connection at home, weighted by age and gender)

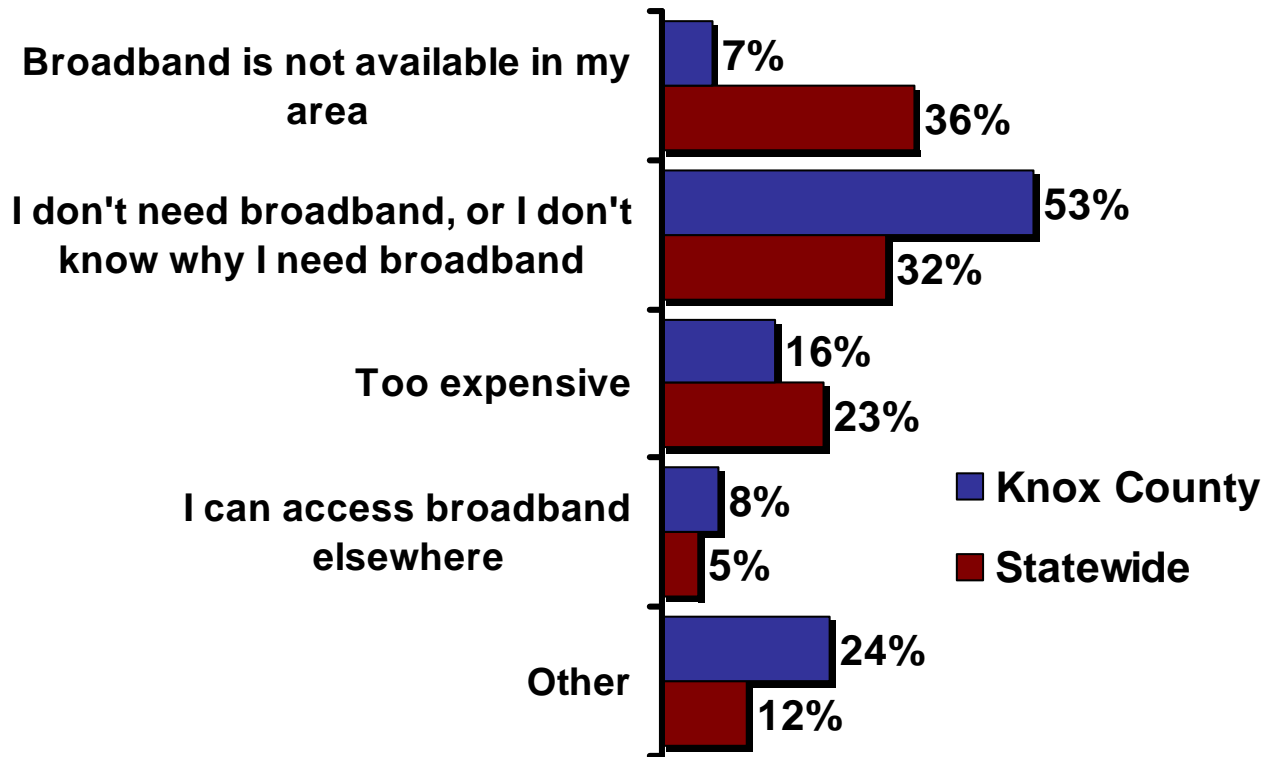
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Barriers to Broadband Adoption

Why Knox County residents with dial-up do not subscribe to broadband:



Q: Why don't you subscribe to broadband Internet service?

(n = 13 Knox County residents who rely exclusively on dial-up service at home, weighted by age and gender)

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