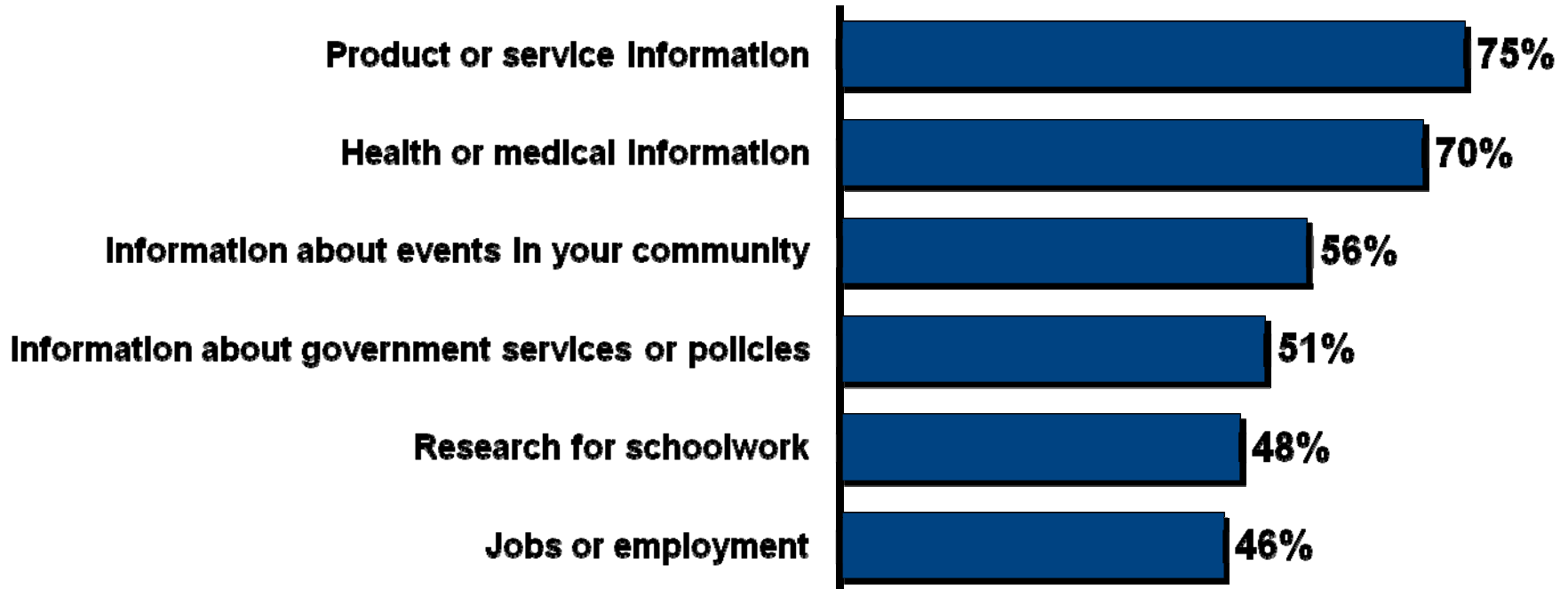




Online Activities and Risks Among Tennessee Internet Users

Searching For Information Online

Percent of Tennessee Internet users who have recently searched for the following types of information



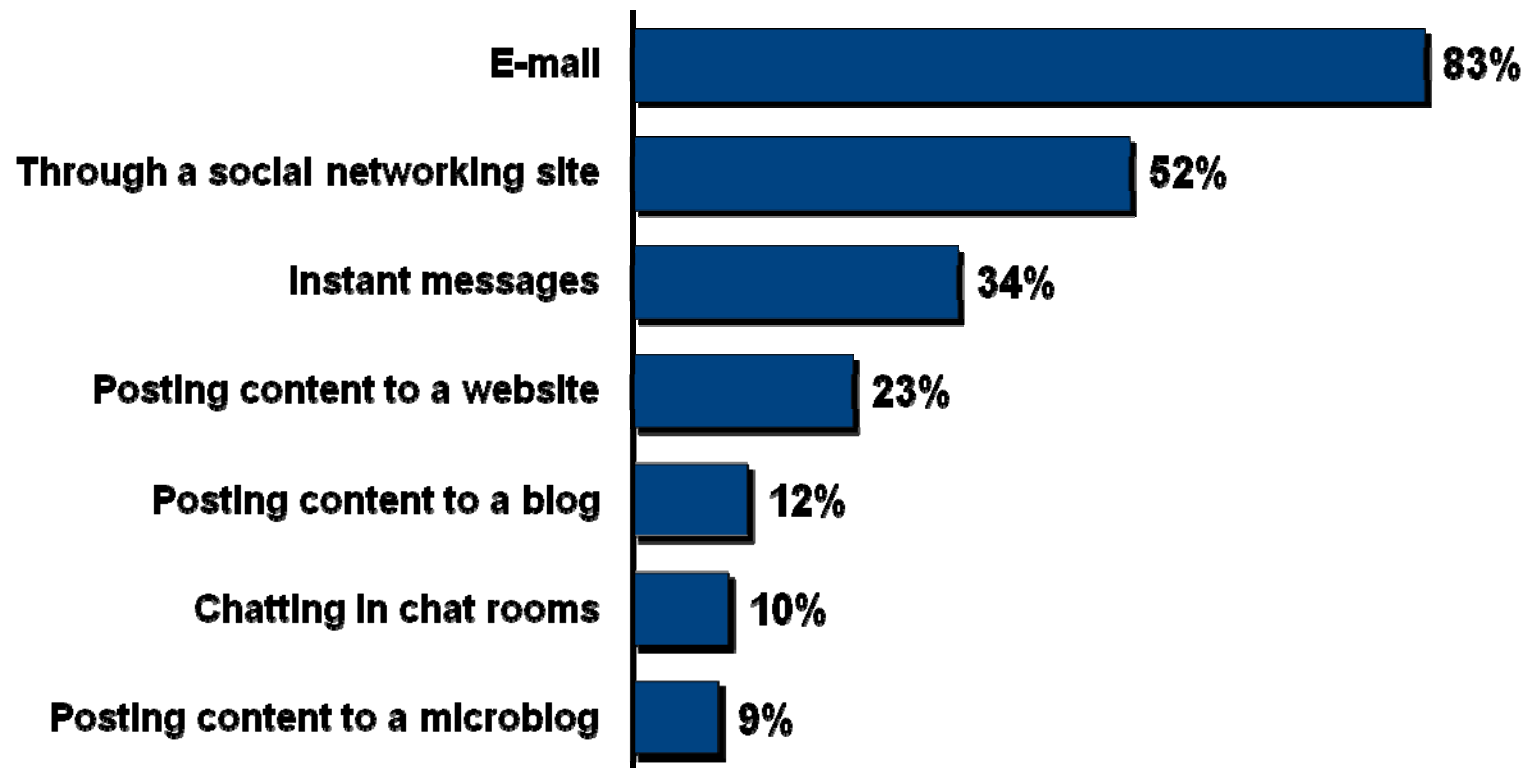
Q: Which of the following types of information have you used the Internet to look for online?
(n=993 TN Internet users)

Source: January 2010 Connected Tennessee®
Residential Technology Assessment
www.connectedtennessee.org



Communicating Online

Percent of Tennessee Internet users who have recently communicated in the following ways



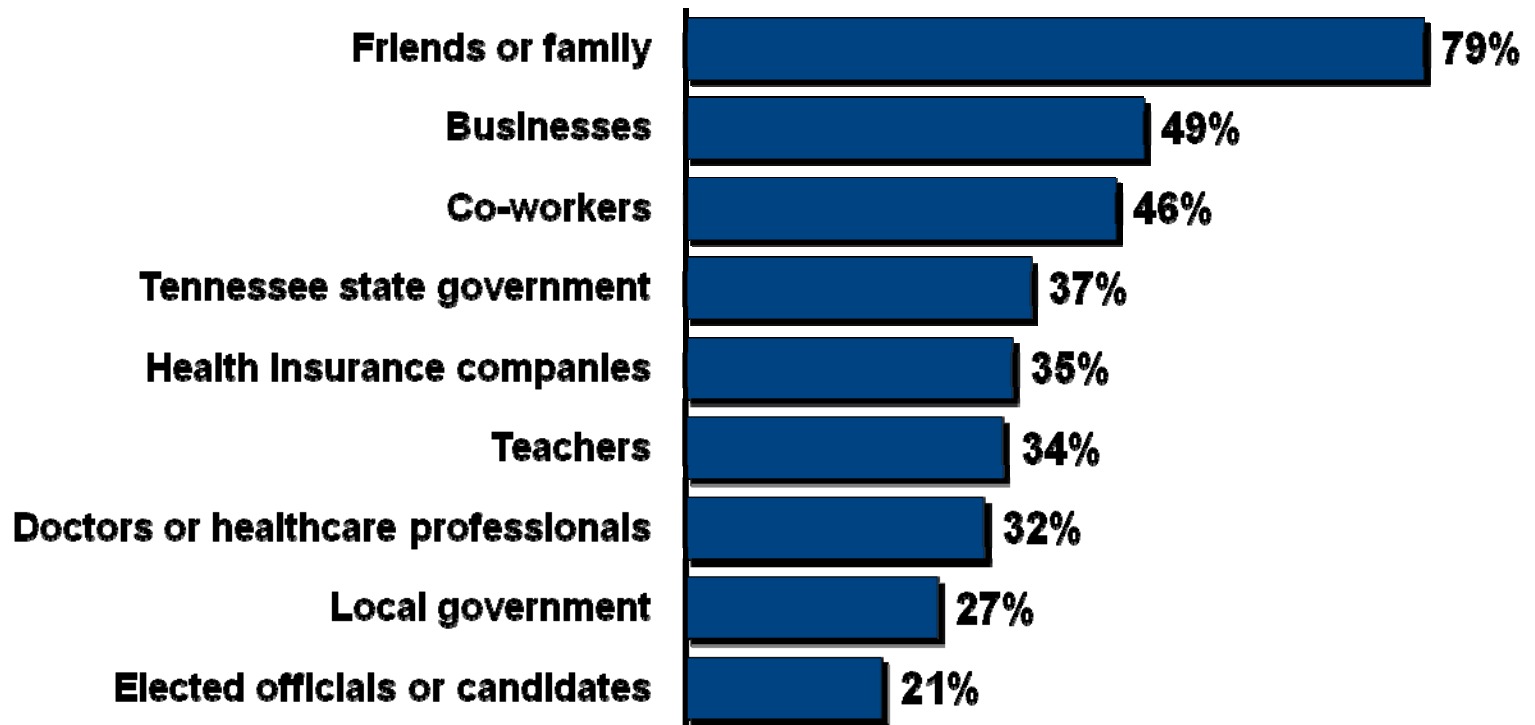
Q: Which of the following ways of communicating with others have you used?
(n=993 TN Internet users)

Source: January 2010 Connected Tennessee®
Residential Technology Assessment
www.connectedtennessee.org



Interacting Online

Percent of Tennessee Internet users who have recently interacted with the following individuals or organizations



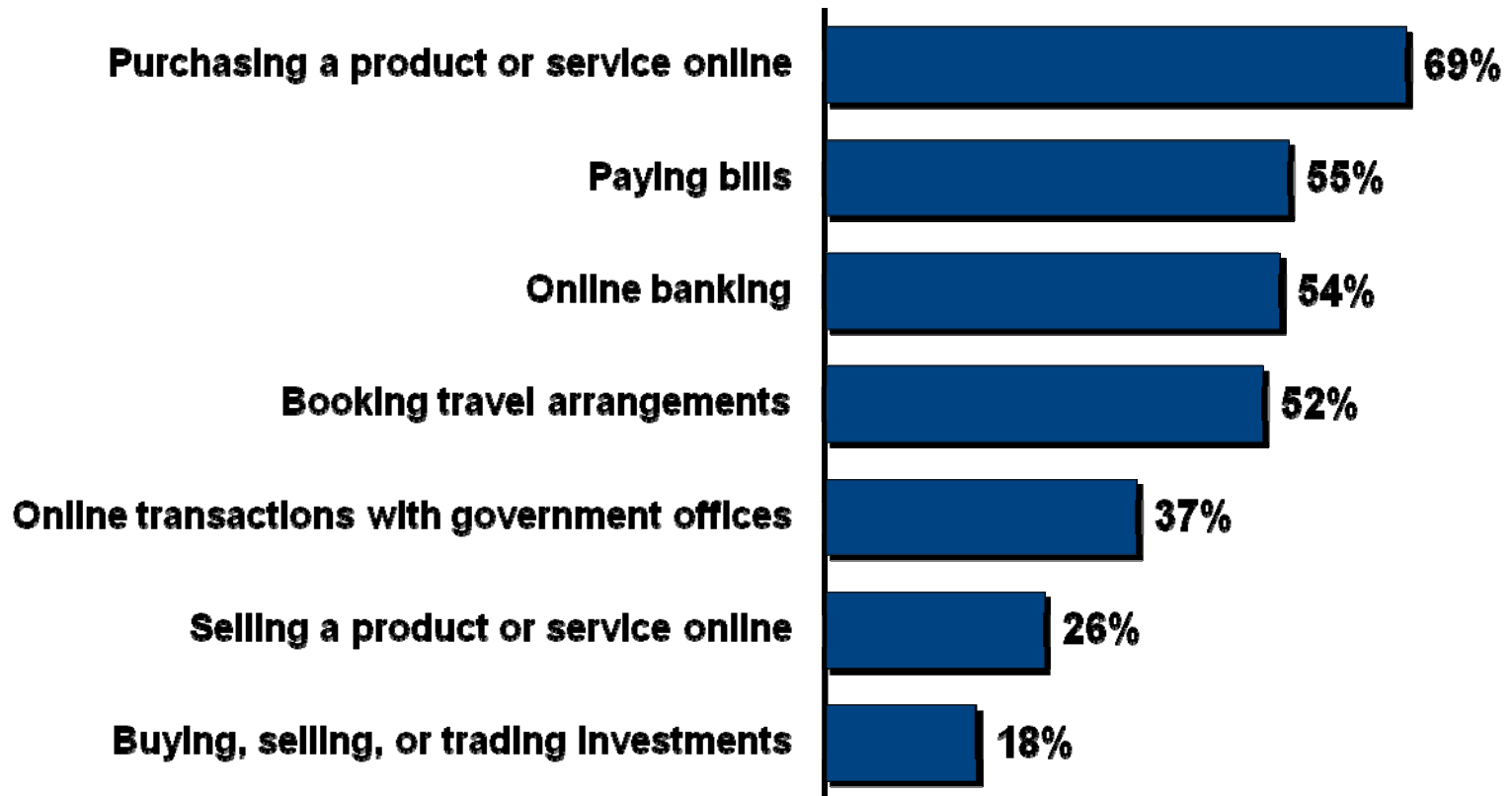
Q: Which of the following types of individuals or organizations have you interacted with online, by visiting a website or communicating online to obtain information?
(n=993 TN Internet users)

Source: January 2010 Connected Tennessee®
Residential Technology Assessment
www.connectedtennessee.org



Online Transactions

Percent of Tennessee Internet users who conduct the following transactions online



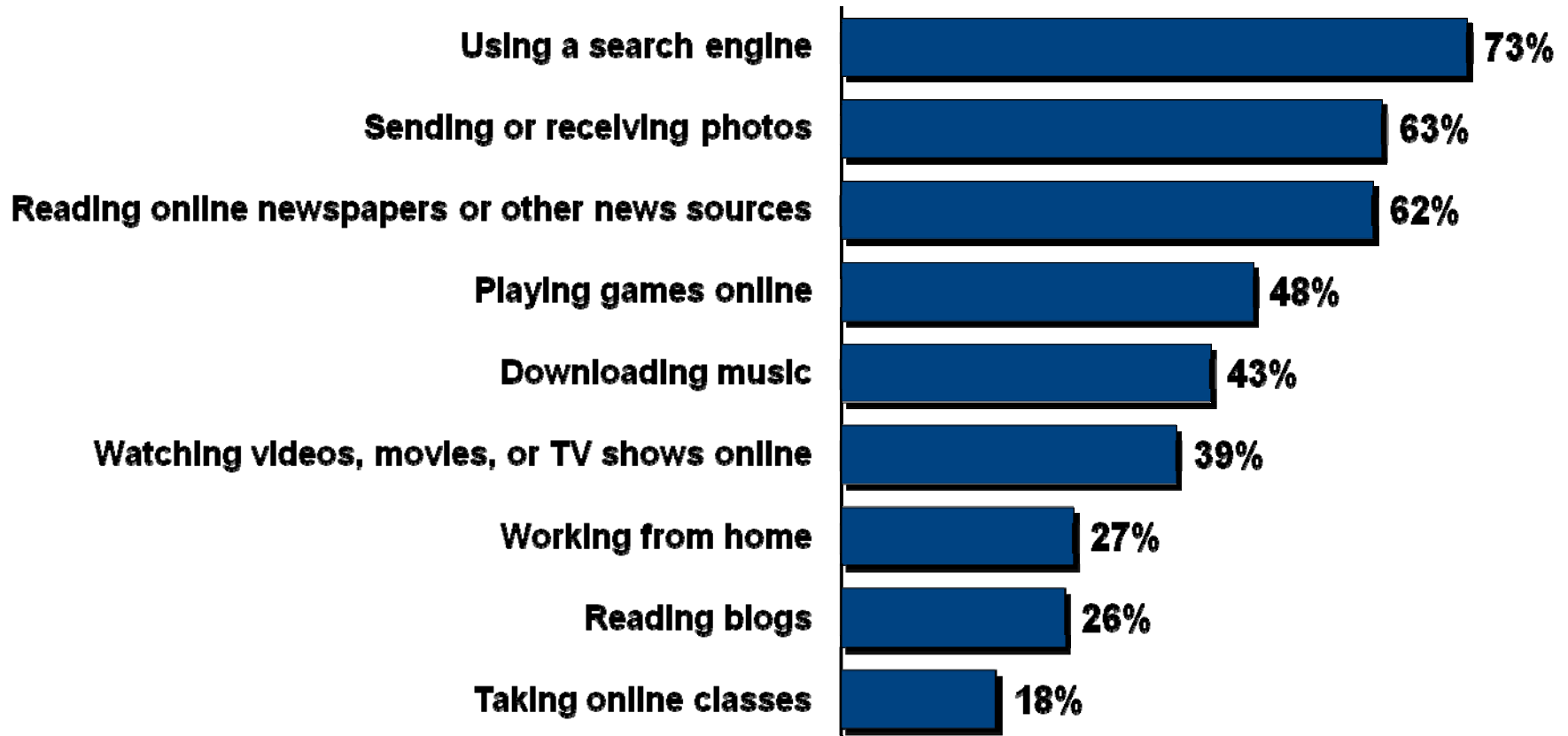
Q: Which of the following types of transactions have you completed online?
(n=993 TN Internet users)

Source: January 2010 Connected Tennessee®
Residential Technology Assessment
www.connectedtennessee.org



Online Activities

Percent of Tennessee Internet users who conduct the following activities online



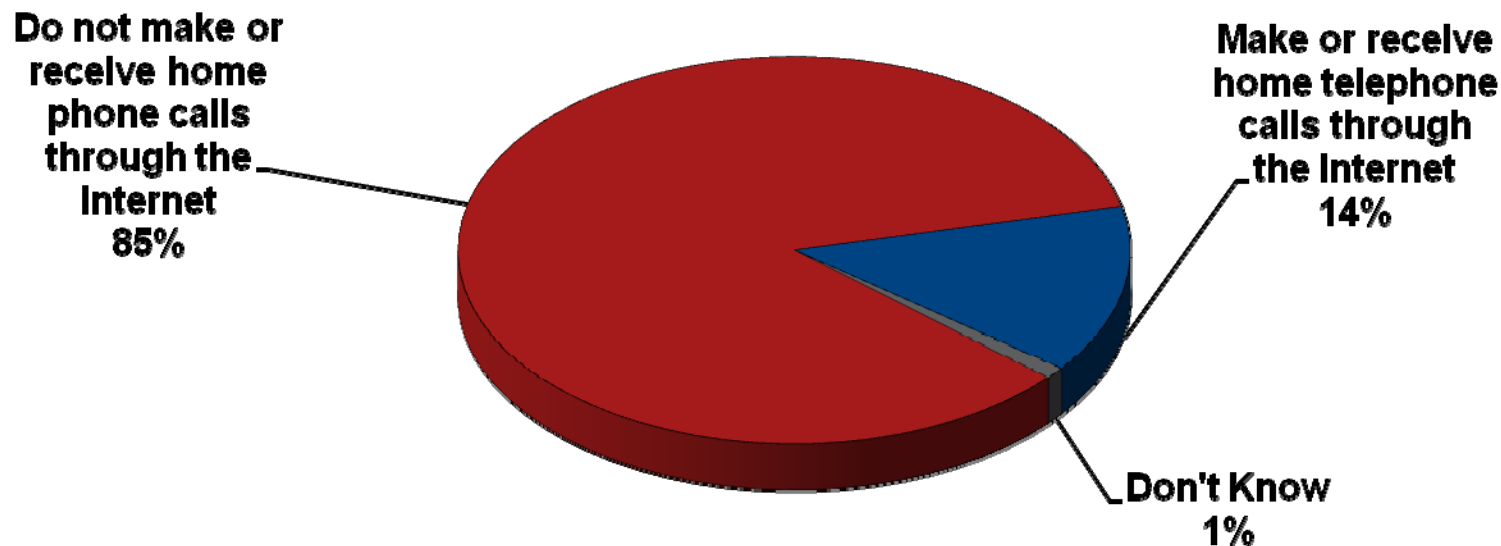
Q: Which of the following activities have you conducted online?
(n=993 TN Internet users)

Source: January 2010 Connected Tennessee®
Residential Technology Assessment
www.connectedtennessee.org



Use of the Internet to Make or Receive Phone Calls

Among Tennessee residents who have broadband service at home



Statewide, 14% of Tennessee residents with broadband make or receive home telephone calls using their Internet connection.

Q: Do you make or receive home telephone calls through your Internet connection?
(n=690 TN residents with home broadband service)

Source: January 2010 Connected Tennessee® Residential Technology Assessment
www.connectedtennessee.org