



**CONNECTED
NATION®**

Answers to written questions received in response to Connected Nation's Request for Proposal No. 201001:

- 1) In regards to the legal contractual questions, would a conference call with the manufacturer's internal legal team along with an onsite Account Executive be acceptable if any contractual questions should arise?
 - a. Yes.

- 2) What will be the projected total end user count for desktops?
 - a. *Through this RFP and as federal funding permits, Connected Nation anticipates purchasing approximately 610 desktop computers and 2,265 laptop computers.*

Desktop computers purchased through this RFP will be provided to Boys & Girls Clubs across Tennessee. Connected Nation expects that as a result, desktops will be used by an estimated 58,000 end users. The majority of the laptops purchased through this RFP will be provided to disadvantaged youth across Tennessee. Please note this estimate is subject to change.

- 3) Will Connected Nation specifically require Windows XP or Windows Vista with the initial configuration?
 - a. *Connected Nation will accept Windows XP, Windows Vista, or Windows 7 as a valid operating system; however, Connected Nation has a preference for Windows 7. Connected Nation does require hardware aligned with at least minimum specifications for the given operating system. Therefore, computers bid with a Vista or Windows 7 operating system should offer a minimum of 2GB of RAM, etc.*

- 4) Will Connected Nation require adjustable monitors?
 - a. *Connected Nation does not require adjustable monitors.*

- 5) What will be the projected total end user count for laptops?
 - a. *Through this RFP and as federal funding permits, Connected Nation anticipates purchasing approximately 610 desktop computers and 2,265 laptop computers.*

Approximately 165 laptops purchased through this RFP will be provided to Boys & Girls Clubs across Tennessee. For which, Connected Nation expects an estimated 58,000 end users. The remaining Laptops purchased through this RFP will be provided to third party single end users. Please note this estimate is subject to change.

- 6) Will Connected Nation specifically require Windows XP or Windows Vista with the initial configuration of laptops?
 - a. *No. Similar to the desktops, Connected Nation will accept Windows XP, Windows Vista, or Windows 7 as valid operating system; however, Connected Nation has a preference for Windows 7. Connected Nation does require hardware aligned with at least minimum specifications for the given operating system. Therefore, computers bid with a Vista or Windows 7 operating system should offer a minimum of 2GB of RAM, etc.*
- 7) Is there a specific screen size specification Connected Nation requires?
 - a. *No. Connected Nation does not intend to require a specified screen size.*
- 8) What will the projected total end user count for Netbooks?
 - a. *Connected Nation has a preference for laptops over netbooks, but may entertain in Connected Nation's sole discretion an interchange of some of the laptops for netbooks.*
- 9) Will Connected Nation require the specific Intel Core 3, equivalent or better on netbooks?
 - a. *Yes, Connected Nation has listed this as a required minimum specification in the request for proposal. Moreover, Connected Nation expects vendors to account for improvements in hardware specs (not limited to just processor) over time as much as practical such that for a fixed price, machines purchased in the later phases of the 3-year project will have generally better specs by present day standards, as today's specs will become more cost efficient as that technology gets older in time.*
- 10) Will Connected Nation elaborate on the requirements of the basic/standard package software for each desktop?
 - a. *Connected Nation requests only an operating system for all desktop and approximately 165 laptop computers purchased through this request for proposal. The remaining 2,100 laptops will require a basic software package, which should include: operating system software, a word processor, spreadsheets and presentation software.*
- 11) Will there be any imaging needed for the desktop configurations as an option in comparison to the laptops/netbooks?
 - a. *No. An imaging option is not needed or requested for the desktops relevant to this request for proposal.*
- 12) Will Connected Nation require the basic/standard package software for each laptop/netbook as required on the desktop? If so, would Connected Nation please indicate the specific software?
 - a. *It is Connected Nation's intent to require a basic software package for laptops/netbooks including those identified in question 10 above.*
- 13) Does Connected Nation specifically require the Imaging be completed by the manufacturer or will a Third Party Option be suffice?
 - a. *Connected Nation does not require the manufacturer to complete the imaging component; as this is not a requirement for the proposal. However, if a manufacturer submits a response which includes the imaging component and intends to have a third party complete this effort, the manufacturer will need to work with Connected Nation's legal representatives to ensure that any Third Parties are approved and acting in accordance with the standard terms and conditions.*